



USHER

The Dallas Symphony Orchestra has several part-time opportunities for professional and friendly individuals as Ushers. The essential responsibility of the Usher is to provide exemplary customer service and a welcome and safe environment for all patrons, guests, and clients of the Morton. H. Meyerson Symphony Center.

Ushers treat each visitor as a welcome guest, give them the assistance they need, and provide a safe and clean environment at every performance and event.

Specific duties include scanning patron tickets; directing patrons to their seats in the concert hall; understanding procedures for handling ticket problems; handling patron complaints with the highest standard of customer service; having awareness and understanding of emergency procedures and performing duties as required in such situations; and knowledge of all aspects of the Morton H. Meyerson Symphony Center in order to provide information to patrons.

The successful candidate will be dependable and on time for each shift. Candidates must be available for various hours, particularly nights, weekends, and holidays. The rate of pay is \$14/hourly. Hours are not guaranteed, but generally, an Usher's schedule ranges from 10-20 hours weekly.

To apply, submit your resume to recruiter2@dalsym.com and include the job title in the subject line of your email. No phone calls, please.

COVID-19 vaccination, including a booster, is mandated for all DSO employees, and proof of vaccination will be required upon hiring. Valid exemptions are given in accordance with the law.

The Dallas Symphony Orchestra is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, disability, age, sexual orientation, gender identity, national origin, veteran status, or genetic information. The Dallas Symphony Orchestra is committed to providing access, equal opportunity and reasonable accommodation for individuals with disabilities in employment, its services, programs, and activities.

EOE- Equal Opportunity Employer

